

66. The system as claimed in claim 119, and wherein the customer can submit a request to their physician for authorization of a refill request if the prescription is expired.

67. A customer-centered pharmaceutical product and information distribution system comprising:

a customer terminal coupled to a network;

a pharmacy terminal coupled to the network, the pharmacy terminal coupled to a pharmacy management system having a database;

a third terminal selected from the group of an insurance provider terminal, a fiscally responsible party terminal, a physician terminal, a government agency terminal, a drug manufacturer terminal, and a flexible benefits operator terminal, the third terminal coupled to the network;

a server coupled to the network, the server having a site; and

wherein a pharmacist operating the pharmacy terminal can access perform at least one of the functions from the group of a view and respond to prescription drug customer questions function, a review quiz results function, a view refill requests function, a maintain prescription drug customer profile function, a maintain prescription drug customer accounts function, a receive updated recommended product defaults function.

REMARKS

Claims 1-17 are unchanged. New Claims 18-67 are added. New pages 30/1-30/8 for the new claims are submitted herewith.

Respectfully submitted,



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